



Our Rental Policies are intended to be fair with our guests and yet to prevent loss of income to our business. Once we reserve a unit for a guest, we remove that unit from the market, refusing all other requests for it.

Cancellation Policy: If a guest cancels a summer reservation (Friday before Memorial Day- Monday after Labor Day) prior to May 1, we will fully refund their deposit less a \$30 processing fee. If a guest cancels that reservation after May 1, we will only refund the deposit (less processing fee) if we can re-rent that unit for the full price and dates. If reservation is cancelled less than 1 month prior to check-in date, full rent will be charged to the credit card unless property can be re-rented.

Deposits on non-summer reservations (Labor Day- Friday before Memorial Day) will be refunded if cancelled with at least 2 days notice, prior to check-in. Refunds for holiday or event weekends (i.e. Labor Day, Snowmobile Derby), will be at the discretion of manager, unless home can be re-rented.

Deposit Policy: A credit card deposit of \$600 is required for weekly summer rentals. Off season reservations will be held with a credit card and processed 2 days prior to arrival. Full payment must be paid if reservation is made within 1 week of arrival. **Additional deposit may be required for pontoon rental.**

Payment Policy

Arrangements for the balance of rent due for summer rentals must be made on arrival. In event of emergency early departure, we will consider a partial refund as long as we can rent the unit. As with all homes, maintenance issue may arise that are out of our control. We will do our best to solve these problems in a timely manner. **NO RENTAL PAYMENTS WILL BE REFUNDED** due to any inconvenience caused by such issues.

You are fully responsible for the condition of your home upon departure.

Guests will be responsible for any damage done to the house, property, or equipment (including boat).

- a. No damage is done to unit, its contents, rental boats and motors, or property beyond normal wear and tear.
- b. Home is cleaned. (Pick up after yourself; wipe toilets, counters, sinks and fridge, sweep and vacuum).
- c. All rubbish and recycling is placed in appropriate dumpsters.
- d. All charges accrued during the stay are paid prior to departure.
- e. No linens are lost or damaged.
- f. No early check-in or late check-out without prior arrangements.
- g. All operating and maintenance procedures are followed as posted in each home.
- h. **Snowmobiles MUST maintain a slow speed and stay on roads or marked trails. DO NOT ride on yards.**

Pet Policy

Keep pets off of all the furniture and out of the bedrooms.
Pets must not be left in house unattended unless crated.
Pets must be leashed when off of the property.
Keep pets out of neighbor's yards.
Do not bathe your pet in the house.
Pick up after your pet. Dispose of waste in garbage or woods.