

Reservation Policy

Our reservation policy is intended to be fair with our guests and yet to prevent loss of income to our business. Once we reserve a unit for a guest, we remove that unit from the market, refusing all other requests for it. If a guest cancels a reservation more than 45 days prior to their scheduled arrival date, we will refund their deposit. If a guest cancels a reservation in less than the required notification times, we will only refund the deposit if we can re-rent that unit for the full price and dates. If reservation is cancelled less than 1 week prior to check-in date, full rent will be charged to the credit card unless property can be re-rented.

Deposit Policy

A deposit should be made as soon as you make a reservation. We will only hold your reservation for 1 week without a deposit. \$500 (or 1/3 of the total rent) will be paid as deposit on rentals of 4 or more nights. A deposit of one night's rental is required for rentals of 4 or less nights. **Additional deposit may be required for pontoon rental.**

Payment Policy

The balance of room rent due for the days reserved must be paid on arrival. In event of emergency early departure, we will consider a partial refund as long as we can rent the unit. As with all homes, maintenance issue may arise that are out of our control. We will do our best to solve these problems in a timely manner. **NO RENTAL PAYMENTS WILL BE REFUNDED** due to any inconvenience caused by such issues.

You are fully responsible for the condition of your home upon departure.

Guests will be responsible for any damage done to the house, property, or equipment (including boat).

(If security deposit is made by check, it will be returned within 30 days of departure, provided:)

- a. No damage is done to unit, its contents, rental boats and motors, or property beyond normal wear and tear.
- b. Home is cleaned.
- c. All debris and rubbish is BAGGED and placed in appropriate dumpsters.
- d. All charges accrued during the stay are paid prior to departure.
- e. No linens or towels are lost or damaged.
- f. NO early check-in or late check-out without prior arrangements.
- g. All operating and maintenance procedures are followed as posted in each home.
- h. **Snowmobiles MUST maintain a slow speed and stay on roads or marked trails. DO NOT ride on yards.**

Pet Policy

Pets must not be left in house unattended unless crated.

Keep pets off of all the furniture.

Pets must be leashed when off of the property.

Keep pets out of neighbor's yards.

Pick up after your pet. Dispose of waste in garbage or woods.